

## Stiletto FAQ

### Stiletto 100 FAQ

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### Overview

**1. Q: What is Stiletto?**

**A:** Stiletto 100 is the world's first live Sirius portable. The SL100 allows you to listen to live SIRIUS Satellite Radio on the go. In addition, you can record your favorite content and listen at your convenience, connect through a WiFi network when no SIRIUS signal is available, and store your own music files.

**2. Q: What is included in the STILETTO 100 (SL100-PK1) retail package?**

**A:** Everything is included to start enjoying it on the go. The SL100-PK1 package includes the STILETTO 100 portable satellite radio, a Standard Battery - SLEB1, a Slim Battery – SLSB1, an AC power adapter, Antenna Headset, earbuds, PC Cable, My SIRIUS Studio V 1.1 software with Yahoo! Music Engine and User Documentation.

**3. Q: Are home and Vehicle kits available for the STILETTO 100?**

**A:** Yes, both home and vehicle kits are available to expand and enhance your STILETTO listening experience. The STILETTO Vehicle kit (SLH1) provides a home docking cradle which will charge the STILETTO while providing connectivity to a home satellite antenna and home audio system. The home cradle also provides a 2nd pocket for charging a spare battery. The STILETTO Home Kit (SLH1) is available at a MSRP - \$69.99. The STILETTO Vehicle Kit (SLV1) also retails for \$69.99 and provides everything a user needs to safely and easily use their STILETTO in their car. The Vehicle docking cradle will charge the STILETTO's battery, provide connection to an externally mounted magnetic antenna, and connect to an existing car stereo. The Vehicle dock also features convenient keypad for direct tuning channels or accessing up to 30 presets. A remote control is also provided.

**4. Q: In what listening environments does the SL100 function?**

**A:** The SL100 functions in several listening environments:

- **Satellite Radio** – Listen to SIRIUS satellite radio broadcasts while docked or on the go.
- **Internet Radio** – Listen via a WiFi network connection

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- **Library** – Listen to saved songs and shows, as well as personal downloaded content
- **Radio Replays** – Listen to content that the SL100 has saved from your most listened to channels

## Memory Features & Supported File Types

- 1. Q: How much memory does the SL100 have?**  
**A:** STILETTO 100 includes 2GB of internal NAND FLASH memory. This allows the STILETTO 100 to be capable of storing up to 100 hrs of SIRIUS programming or a mix of SIRIUS broadcast content and MP3/WMA files.
- 2. Q: What file types will work with the SL100?**  
**A:** MP3, WMA and WMA DRM10 and Sirius proprietary format.
- 3. Q: Is STILETTO Compatible with iTUNES?**  
**A:** STILETTO100 is not compatible with iTUNES music download service or AAC formatted audio files.
- 4. Q: Can I check how much memory is available?**  
**A:** Yes. On the *Settings* menu, select *Memory Usage*. This option will display how the memory is allocated between all recordings, downloads, and content saved using the (Love) button.
- 5. Q: Can I use Stiletto 100 with my music subscription service?**  
**A:** Yes, Stiletto 100 works with any subscription download services using WMA DRM10.
- 6. Q: Is Stiletto 100 PlaysForSure compatible?**  
**A:** Stiletto 100 will work with content downloaded from any PlaysForSure compliant music services, however Stiletto 100 is not PlaysForSure certified.

## Recording Features

- 1. Q: How do I record (Love) a song or show?**  
**A:** Press the (Love) button to begin recording. The heart icon is displayed at the bottom center until the content finishes saving.
- 2. Q: Can STILETTO be set up to record a daily SIRIUS broadcast program?**  
**A:** Yes, Scheduled recordings are supported on the STILETTO 100. A SIRIUS subscriber can schedule up to 100 independent recording sessions, each of which can be set for a maximum duration of 6 hours and to occur as one time, daily or weekly events.
- 3. Q: Is there a limit on the amount of songs I can record?**  
**A:** Yes. You can record up to 10 hours worth of individual songs from Live Satellite broadcasts using the (Love) function.
- 4. Q: Can I record a block of time?**

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**A:** Yes. Press and hold the (Love) button. You will be prompted to choose between recording for the next hour or *Recording Options* where you can customize the recording.

**5. Q: Can I record at scheduled intervals?**

**A:** Yes. Under *Repeating* on the *Setup New Recording* menu, you can choose to record once, Weekly, Daily, Mon -Fri, or Sat – Sun.

**6. Q: Does the radio need to be left on before a scheduled recording can begin?**

**A:** No. The SL100 will wake up and begin recording at the scheduled time. The radio's antenna must have a clear view of the sky for a proper recording. If a signal is not accessible, the Stiletto will turn off and the recording will be skipped.

**Q:** Can I record from Sirius internet radio broadcasts?

**A:** No. Recordings can only be made from Live Satellite radio broadcasts?

**7. Q: What if I am listening to the radio when a scheduled recording is set to begin?**

**A:** The SL100 will notify you of an imminent scheduled recording. You will be given the option to cancel the recording. If no selection is made, the Stiletto 100 will tune to channel scheduled to be recorded.

**8. Q: Can I listen to one channel while recording another?**

**A:** No, not at this time.

**9. Q: What is the maximum recording duration?**

**A:** 6 hours

**10. Q: How do I listen to recordings I've saved?**

**A:** Access the Library via the Media Dial. Locate the content you want to listen to and press the Play button.

**11. Q: How do I find a song I saved?**

**A:** You can search for saved content in the *Library* by SIRIUS Recordings, Artist, Album, Titles, Genres, or Playlists.

**12. Q: Why did only a portion of a song record?**

**A:** The SL100 will attempt to retrieve as much of the elapsed song or show as available in the replay buffer. If this is not possible, a partial recording message will display and you will be given the option to either continue or delete.

**13. Q: What are Sirius Favorites, and what can I do with them?**

**A:** Sirius Favorites is a file containing all the song titles and artist information from music that you have Loved from live satellite broadcasts or attempted to love while listening to Sirius' internet radio service or stored content. When you connect your Stiletto 100 to a personal computer, you can view the complete list of favorites through the MySiriusStudio V1.1 software or Yahoo! Music Engine software. This makes it very easy to look up more information on your favorite artists and songs, or find that music to purchase.

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### WiFi & Sirius' internet radio service

**1. Q: What is WiFi?**

**A:** A WiFi, or wireless fidelity, device allows its user access to the internet without a computer connection. The user must be within a WiFi environment to utilize a wireless connection.

**2. Q: How do I connect to a wireless network?**

**A:** From the Home Screen, click on Internet Radio and your Stiletto will walk you through establishing a WI-Fi connection.

**3. Q: What types of Wireless networks Stiletto work with?**

**A:** The Stiletto 100 has an 802.11b Wi-Fi chip and works with access points that are 802.11b enabled. If the network is open, or WEP/WPA (personal) password protected, the STILETTO will support connection as long as the user knows and correctly enters the password. Networks that are configured to support 802.11g only, or paid access networks – such as those found at some commercial locations – are not currently supported. See the support page for Wi-Fi details.

**4. Q: Will my Stiletto automatically switch from Satellite to Wifi when I'm within range of a network?**

**A:** No. To switch between the satellite and wifi modes, a user must select the desired mode from the Stiletto's main menu.

**5. Q: Can I save content while listening to Internet Radio via a Wi-Fi Connection?**

**A:** No. However, you can add a song to your Favorites list via the (Love) function.

**6. Q: What are Favorites?**

**A:** They are selections of song titles that you like. They are not songs, just titles that you can save and purchase later from a subscription service like YME.

**7. Q: How do I get to Favorites?**

**A:** You do this from the *My Sirius Studio* Software. The lower right half of MSS under your Stiletto 100 there is a section called Playlists. Under that section click on SIRIUS Favorites.

**8. Q: Can I listen to all Sirius channels over Sirius' internet radio service?**

**A:** No. Only Sirius' 100% commercial free music channels, Howard 100 & 101, and select talk channels are available over the internet.

**9. Q: What does the lock icon next to the network mean?**

**A:** The lock icon indicates that the network is secured and a password is required.

**10. Q: Can I check e-mail and surf the web on my Stiletto?**

**A:** No. The SL100 can only be used to listen to SIRIUS content and personal music files such as WMA or mp3.

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### Radio Replays

**1. Q: What are Radio Replays & where do they come from?**

**A:** Radio Replays are automatic recordings of Sirius 100% commercial free music channels. They accumulate as you listen Live to Sirius music channels and become virtual radio channels that you can listen to during those times when a satellite or wifi signal isn't available. Radio Replays only occupy unused memory space, and will be automatically deleted if memory for Loved songs, downloaded files or scheduled recordings is needed. To accumulate as a radio replay, your Stiletto must be tuned to a music channel for at least 15 minutes.

**2. Q: What about talk and sports programming?**

**A:** The SL100 does not save talk and sports programming to Radio Replays.

**3. Q: Can I save songs to the device in the Radio Replays environment?**

**A:** No. Songs cannot be saved from the Radio Replays environment to the device. In the Radio Replays environment, music can be saved to a "Favorites" list by pressing "Love". Once the SL100 is connected to a PC, the information becomes available via My SIRIUS Studio, Yahoo Music Engine, or other compatible online music services, such as Napster. The user is able to get more information such as artist/title, or purchase the song if desired.

**4. Q: Can I select specific channels I would like to record?**

**A:** No. The SL100 will record a specific channel when you listen to for an extended period of time.

**5. Q: Can I turn the Radio Replays feature off?**

**A:** Yes. From the Settings menu, select Radio Replays, and select OFF

### Battery & Power Management

**1. Q: How long does the battery charge last?**

**A:** Battery life depends on the listening mode.

Approximate times on the standard battery are as follows:

- Satellite Radio – 4 hours
- Internet Radio – 12 hours
- Library – 24 hours
- Radio Replays – 24 hours

Approximate times on the slim battery are as follows:

- Satellite Radio – 2 hours
- Internet Radio – 6 hours
- Library – 12 hours
- Radio Replays – 12 hours

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2. **Q: Is there a way to prolong the battery's life?**  
A: Yes. Decrease the amount of time the unit's backlight is on. Also, you can dim the backlight's brightness via the Settings menu.
3. **Q: Where can I purchase replacement batteries?**  
A: Replacement batteries are available at your SIRIUS product distributor or you can check [www.sirius.com](http://www.sirius.com).
4. **Q: How do I recharge the SL100 battery?**  
A: The battery can be charged by using the AC adapter when the SL100 is off the dock. The unit also charges when it is on the vehicle dock and the vehicle is on.
5. **Q: What is Sleep mode?**  
A: Sleep mode is a low power state which will preserve battery life when you are not using your SL100, but expect to use it within 12-18 hours. The Stiletto will remain in sleep mode for 18 hours. If not turned on in those 18 hours, the SL100 will automatically transition to OFF.
6. **Q: How do I place my Stiletto in Sleep mode?**  
A: From the powered on state, slide the power lock switch down momentarily and release
7. **Q: How do I turn my Stiletto OFF?**  
A: From the powered on state, slide the power lock switch down and hold for 5 seconds or until the display turns off

## Software & File Requirements for your PC

7. **Q: What are the Operating System Requirements?**  
A: Windows XP with Service Pack 2
8. **Q: When should I install the *My SIRIUS Studio* Software?**  
A: Install the software prior to using the device.

## Software Update

1. **Q. Operating System privileges / permissions level required to install MSS and YME.**  
A. MSS and YME require you to have administrator privileges on your application.
2. **Q. You must have internet connection to obtain software updates.**  
A. To get the latest update for MSS and for software updates for your Stiletto 100 you must have a connection to the internet from your PC.
3. **Q: How do I update the *My SIRIUS Studio* Software?**  
A: Connect the unit to your computer via a USB cable. Do so periodically to ensure that you are running the latest version.
4. **Q: How do I update the Software that runs on my Stiletto 100?**

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**A:** This can be done using MSS or Wi-Fi. Please check the support page on how to update your device using either of these methods.

## **Parental Controls**

**1. Q: Can I password protect certain channels?**

**A:** Yes. The Parental Control feature is available via the Settings menu. This will prevent access to chosen channels until the password is entered.

**2. Q: What is the difference between hidden channels and locked channels?**

**A:** Hidden channels are not shown in the channel or category lists. They can only be accessed by entering the channel number on the remote control when the SL100 is docked. Locked channels are visible when browsing the lists and display a Locked icon next to the name. When attempting to access a locked channel, you will be prompted to enter a password.

## **My SIRIUS Studio Software (MSS) and Yahoo Music Engine (YME)**

**6. Will the MSS that came with Stiletto 100 work with my S50?**

**A:** Yes. The version that came with your Stiletto 100 is backward compatible with the S50.

**7. Q: Is the My SIRIUS Studio software compatible with Windows and Mac?**

**A:** My SIRIUS Studio V1.1 requires a PC running Windows XP and service pack 2 only. MAC OS or non-Windows XP operating systems are not supported.

**8. Q. Why do I need YME?**

**A:** YME is a music engine. If you want to subscribe to service to get songs. YME is one of the options available and is the default used by MSS.

**9. Q. What if I don't already have YME installed on my PC?**

**A:** MSS will install YME for you. MSS uses YME as its default Music subscription service.

**10. Q. Why do I need YME?**

**A:** YME is a music engine. If you want to subscribe to service to get songs. YME is one of the options available and is the default used by MSS.

**11. Q. What is Favorites?**

**A:** They are selections of song titles that you like. They are not songs, just titles that you can save and purchase later from a subscription service like YME.

**12. Q. How is Favorites different from Recordings?**

**A:** Recordings are entire songs that can be scheduled to be saved from satellite broadcast to you Stiletto 100 when you are not there and do not want to miss your favorite program.

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- 13. Q. How do I transfer songs from YME to Stiletto 100?**  
**A.** You can drag and drop those songs from YME to MSS
- 14. Q. Which account allows me to transfer purchased songs to Stiletto 100?**  
**A.** Purchased songs or songs ripped from your CD do not require any account. You can copy them directly to MSS by dragging them on.
- 15. Q. Which account allows me to transfer subscribed songs?**  
**A.** Your accounts with subscription services like YME, Napster etc allow you to transfer those songs on to the Stiletto 100.
- 16. Q. Which service can I buy songs and transfer to Stiletto 100?**  
**A.** Most subscription services like YME, Napster, Rhapsody, etc.
- 17. Q. What versions of Windows Media Player does Stiletto 100 support?**  
**A.** Windows Media Player version 10
- 18. Q. What version of YME does Stiletto 100 support?**  
**A.** YME version 1.1 and 2.0